



Task Ticket — A Smart Platform for Managing Tasks and Projects

An Innovative Management Platform

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Task Ticket Vision

Innovative management platform

Our vision is to create a transformative shift in task and project management solutions through smart, user-friendly, and scalable tools for individuals and teams of all sizes. Our mission is to provide organizations with a reliable platform to enhance time management and quality, and reduce waste through smart alerts and analytical reports. We believe that transparency and continuous measurement are the foundation for boosting team .efficiency and achieving results that are consistently improvable







Overview of the system

Task Ticket is an integrated management system that organizes projects and tasks and analyzes employee performance using artificial intelligence, with full support for web, iOS, and Android. It allows adding and distributing tasks, tracking status, and issuing performance reports and delay predictions to enhance planning accuracy. The platform supports roles for employees, managers department heads, business owners, and clients, with appropriate permissions and visibility for each role



Strategic Objectives

- 1. Improve project management through daily and periodic task tracking with detailed progress reports.
- 2. Enhance individual efficiency with automated performance evaluation and reduce wasted time with smart reminders.
- 3. Foster transparency between management, employees, and clients by sharing real-time work progress.





Main Advantages

- 1. Task and Project Management: Adding, modifying, distributing, and scheduling with AI task status tracking.
- 2. Reports and Dashboards: Productivity measurements, alerts, progress indicators, and stalled projects.
- 3. Integrated Chat: Instant communication linked to tasks and projects with smart archiving and search.





Targeted Sectors and Use Cases

Task Ticket meets the needs of large and small enterprises through a unified platform for managing daily work and projects, and it is suitable for teams...









Technical Support

Operation Sales Ma

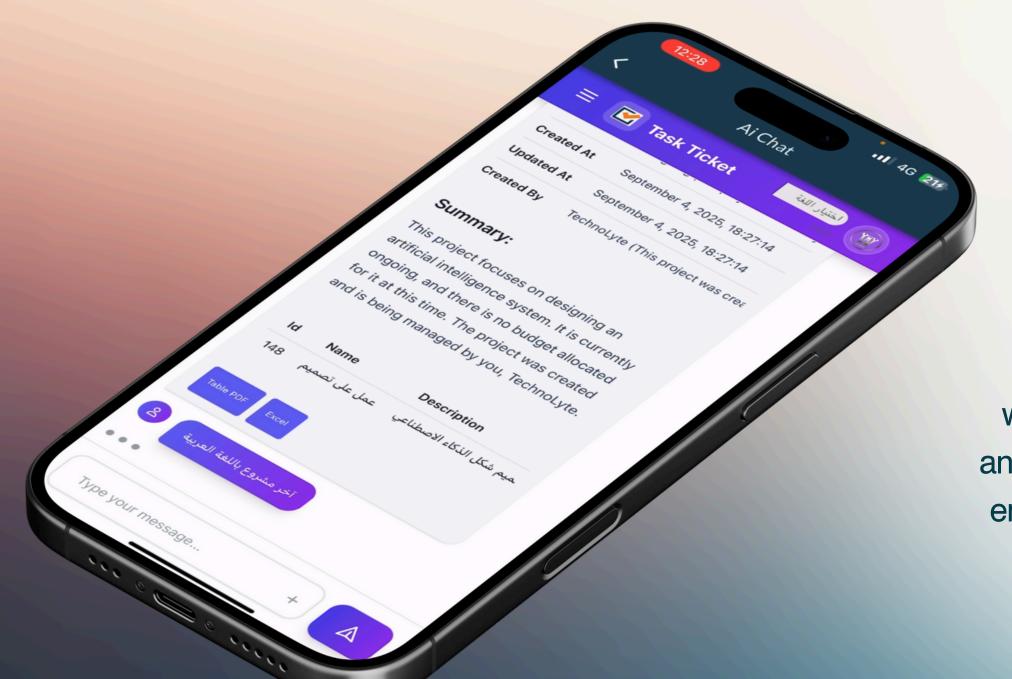
Marketing

Thanks to integrated chat, reports, and automated tasks. This supports comprehensive planning, execution, and follow-up services and solutions described on the official services pages









Artificial Intelligence on the Platform

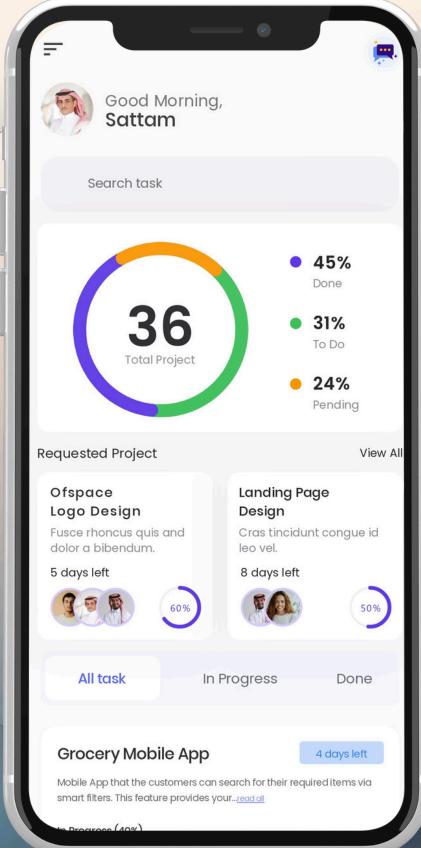
The platform analyzes execution speed and quality, generating automatic task distribution recommendations within teams. It produces automated reports on productivity and bottlenecks, and provides forecasts of potential delays to enhance decision accuracy. Supporting this is a chatbot that responds instantly, guides users, and analyzes support requests to improve service.





Roles and permissions.

The employee receives tasks, executes them, and submits reports, while the manager distributes tasks, monitors performance, and approves completion. The head of the department oversees major projects and makes strategic decisions, while the business owner reviews comprehensive reports. The client follows the progress of their projects and provides feedback. The platform supports precise control of .permissions with user activity logs to ensure governance

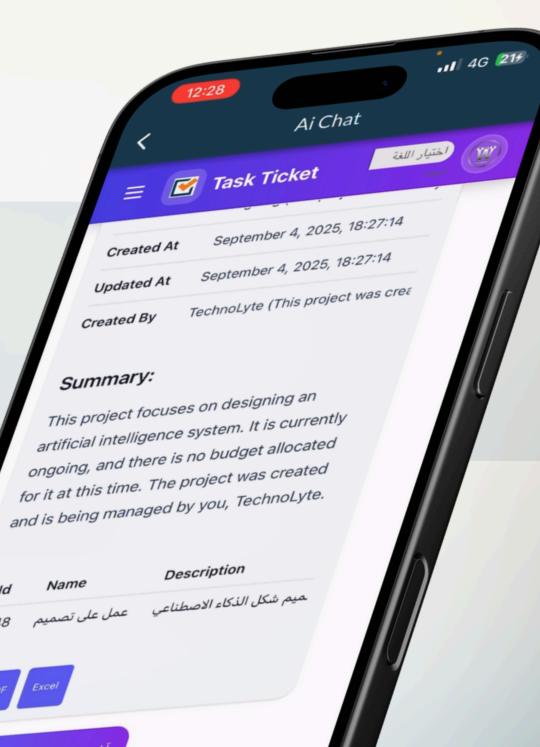




Notifications, Chat, and Chatbot

The system supports automatic scheduling for recurring tasks and links conversations to tasks and projects for better execution organization. The Chatbot provides instant responses, operational guidance, and initial performance reports to enhance the user experience.

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Automatic notifications arrive for new and urgent tasks, along with periodic reminders for incomplete .and overdue tasks





Boards, reports, and research"

Dashboards provide a quick overview of the total projects, tasks, issues, and members with visual representation to facilitate tracking. Smart search allows filtering and extracting lists of unfinished tasks and quickly identifying those responsible for them. The platform supports periodic reports for work teams and .timeline adherence analyses





Security and Privacy

Each user has a unique ID and password with precise .permissions and tracking of login and logout records The system adopts the principle of least privilege necessary and ensures comprehensive monitoring of activities to guarantee internal compliance. Internal chat contributes to reducing reliance on external applications .and maintaining the confidentiality of work information







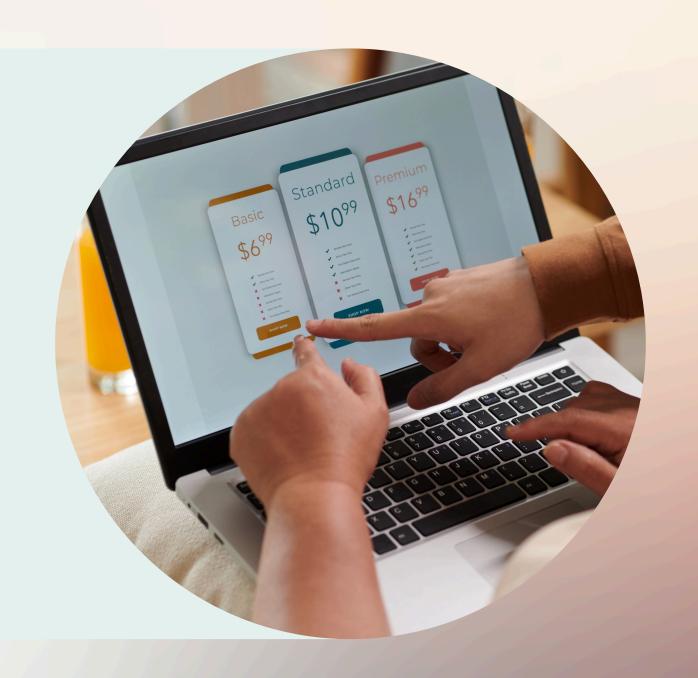
Design, compatibility, and scalability.

The system is designed to support an unlimited number of users simultaneously without affecting performance, with full compatibility for computers, tablets, and phones. The interface ,is simple and customizable according to each user's needs .with interface languages including Arabic, English, and Chinese It supports multiple companies and users, allowing seamless .navigation between registered companies without logging out



Budgets, Costs, and Billing

The system provides project budget management with estimated and actual costs, financial reports, and alerts for overruns. It supports cost calculation methods such ,as weighted average, batch, highest/lowest cost, FIFO and LIFO depending on the work environment. It includes ,defining types of bonds/invoices, controlling sequences .and a screen for managing documents collectively







Practical usage scenario

The manager creates a task with a deadline, which the employee receives and begins executing. The platform estimates the expected completion time based on previous data. Upon completion, the employee submits their report, and the system analyzes the quality and sends an automated report to the manager for performance review via the dashboard. In case of delays, notifications are issued to the employee and manager to take corrective actions



Start improving your productivity.

Now with Task Ticket

The platform is available on the web and through the official iOS app, with dedicated Arabic pages showcasing the capabilities and features. There are email addresses available for communication, technical support, and marketing as indicated in the official technical materials. Contact details and an address in .Riyadh are also available on the "Contact Us" page on the official website

For general inquiries

For support

For marketing



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If you have any inquiries or need assistance, you can contact us on WhatsApp at the following number: **0539808112**.

